

✓ Checklist: Who's Actually Making Your Roof? (And Why It Matters)

Before you hire a roofing contractor, make sure you ask the right questions about who will actually be doing the work. This checklist will help you get clear answers—and peace of mind.

🔍 Installer Status

- Are the workers employees of the company?
- Or are they subcontractors brought in just for the job?

☐ Training & Certification

- Are the installers trained to company standards?
- Are they certified by roofing material manufacturers?
- Is their training current and verified?

🛡 Insurance Coverage

- Are the workers covered under the company's insurance policy?
- Will I receive a certificate of insurance before work begins?

💰 Compensation Method

- Are the workers paid hourly (encourages quality)?
- Or are they paid by the piece (may encourage rushing)?

🧑🔧 Supervision & Accountability

- Who is the on-site supervisor?
- Will the owner or project manager be available if issues arise?
- How is quality control maintained throughout the job?

📌 Past Performance

- Can I speak with past customers about the crew's performance?
- Have they worked in my neighborhood or town before?

🚩 Red Flags to Watch For

- No clear answer about who's doing the work
- No proof of insurance or vague coverage
- No visible supervision on the job
- Workers showing up in unmarked vehicles or with different logos