

# Checklist: Who's Actually Making Your Roof?

## Installer Status

- Are the workers employees of the company?
- Or are they subcontractors brought in just for the job?

## Training & Certification

- Are the installers trained to company standards?
- Are they certified by roofing material manufacturers?
- Is their training current and verified?

## Insurance Coverage

- Are the workers covered under the company's insurance policy?
- Will I receive a certificate of insurance before work begins?

## Compensation Method

- Are the workers paid hourly (encourages quality)?
- Or are they paid by the piece (may encourage rushing)?

## Supervision & Accountability

- Who is the on-site supervisor?
- Will the owner or project manager be available if issues arise?
- How is quality control maintained throughout the job?

## Past Performance

- Can I speak with past customers about the crew's performance?
- Have they worked in my neighborhood or town before?

## Red Flags to Watch For

- No clear identification on the job site or with different logos