

# Checklist: Who's Actually Making Your Roof?

## Installer Status

- ☐ Are the workers employees of the company?
- ☐ Or are they subcontractors brought in just for the job?

## Training & Certification

- ☐ Are the installers trained to company standards?
- ☐ Are they certified by roofing material manufacturers?
- ☐ Is their training current and verified?

## Insurance Coverage

- ☐ Are the workers covered under the company's insurance policy?
- ☐ Will I receive a certificate of insurance before work begins?

## Compensation Method

- ☐ Are the workers paid hourly (encourages quality)?
- ☐ Or are they paid by the piece (may encourage rushing)?

## Supervision & Accountability

- ☐ Who is the on-site supervisor?
- ☐ Will the owner or project manager be available if issues arise?
- ☐ How is quality control maintained throughout the job?

## Past Performance

- ☐ Can I speak with past customers about the crew's performance?
- ☐ Have they worked in my neighborhood or town before?

## Red Flags to Watch For

- ☐ No clear identification on the building or with different logos